

# Cleaning & Maintenance

Step  
& Wall

REAL WOOD FLOORING





**Thank you for choosing Step & Wall floors. Now you can enjoy a quality floor in your home, all that remains is to give you a few tips to help you get the most out of it.**

Step & Wall is a varnished natural wood floor. This varnish provides protection against scratches, wear and tear, stains, etc.

To extend the life of our products, it is also necessary to take good care of them. It should be noted that this is a wooden product, which is subject to natural wear and tear. However, we ask you to follow the following instructions to keep it in perfect condition for much longer.

**Take care of your wooden floor.**

## 5 IMPORTANT TIPS

- Place a doormat at the entrance to trap dirt and grit at the entrance door.
- Place protective pads on the legs of furniture.
- Put a protective mat under chairs with wheels.
- Keep your dogs' nails short.
- Clean up spilled liquids immediately.

## CLEANING

Dust and grit act like sandpaper on the surface of the floor and can scratch and damage it.

That is why it is important to do a dry cleaning, with a broom to remove the presence of these elements that can damage the floor.

Do not use wet cleaning products. If you do need to clean with water, do so as infrequently as possible, and with the mop wrung out thoroughly to avoid excess moisture.

In general, wood products should not be exposed to water or other fluids for a long period of time. Even if the product is resistant to moisture, this can leave stains on the varnish if action is not taken soon.

If you have a pet, be especially careful with cleaning, as the urine of some animals is highly corrosive. This can cause a reaction on the varnish that can leave stains if left for a long period of time without cleaning.

We recommend to clean up any liquids that come into contact with the floor surface to avoid any problems.

## PRODUCTS

It is important to make good use of cleaning products. Our recommendation is not to use all-purpose cleaners, as they tend to create a dull layer on the wood. Nor use other chemicals or unverified solutions, "life hacks" from the internet, as they may contain substances that can damage the varnish and therefore the finish of our floor.

If you need to apply any cleaning products, please consult directly with the products provided by our varnish manufacturer BONA.

## REVIVING THE APPEARANCE OF THE VARNISH

In case of excessive wear or scratches, it is possible to use a wood varnish restorer to repair or lessen the appearance of the varnish. (BONA)

**Bona**<sup>®</sup>

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